TRUTURN
PRECISION ENGINEERING

QUALITY POLICY

Truturn Precision Engineering, manufacturer of precision machined parts, fabrications, and electro-mechanical assemblies for the Aerospace, Defence, Oil, Marine, Process & Nuclear industries. We are committed to providing a manufacturing service of excellent quality and competitively priced products to exceed our customer's expectations.

The organisation will maintain a Quality Management System (QMS) which meets the requirements of ISO 9001:2015, and any other requirements determined by the company or imposed by applicable customer, regulatory and statutory authorities.

Our quality objectives are defined within the QMS and are communicated to all employees through the Company Mission and Values Statement.

We are committed to:

- Enhancing customer satisfaction through repeatable quality that meets or exceeds customer expectations.
- We will strive for continual improvement of our QMS to enhance quality performance.
- Maintaining our QMS and complying with the requirements of BS EN 9001:2015, and all other applicable customer, statutory and regulatory requirements as a minimum.
- Responding to customers' enquiries in a timely and efficient manner.
- Achieving zero customer complaints and non-conformances; analysing failures and putting robust and effective corrective action in place to prevent reoccurrence.
- Integrating the QMS requirements including the process approach and risk-based thinking into our business processes.
- Ensuring that the resources needed for the QMS are available to achieve it's intended results.
- Delivering the *"right quality, at the right price, at the right time, every time"* by good communication, processes, and quality control.
- Increasing efficiency and productivity through effective planning and resource use.
- Building and supporting supplier relationships.

The company supports and encourages employee development, and all employees support of effective quality management.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.

This policy is not in any way restricted, it is displayed around the company site and is available to all interested parties on request.

Signed: Beacham Print: Rebecca Beacham – Managing Director

Date: 22/09/26 Review Date: 22/09/27